

Skill Growth & Learning Report

Q3 2026

[Overview](#) / Communication

View by Cohort: All



Communication

Some overview message that describes any large Communication adjustments in the past 90 days. Lorem ipsum dolor sit amet consectetur. A curabitur id leo ut mattis faucibus lobortis. Tristique rhoncus amet scelerisque amet.

7.9 ↗ 19%

AVERAGE SCORE

340

ACTIVE LEARNERS

298

LEARNERS COMPLETED

Key Communication Recommendations

Expand Communication to additional departments.

Communication is one of your organization's strongest skills, and the strongest research-backed evidence base. Consider expanding to additional departments such as IT and Engineering.

Next Step: Launch Communication learn/practice modules for IT and Engineering in Q4, leveraging the existing evidence base and coaching materials already proven effective in other departments.

Communication Modules



Acquisition



Transformation



Sharing

MONTH 1

Information Acquisition

Learners ask strategic questions, listen for signals across roles, and build trust-based conditions for candid information exchange.

Learned Behaviors

What learners practiced in this module

Uses questions and active listening to acquire more accurate and relevant information across workplace conversations or meetings

Notifies signals, gaps, tensions, and stakeholder concerns that may affect shared understanding or next steps

Builds trust and openness so others are more willing to share useful, candid, or incomplete information

Moves beyond surface-level exchange to uncover key issues, needs, constraints, or decision criteria

Evidence-Based Outcomes

How practice could appear in business results

Better information gathering may show up as **reduced rework, project timelines, or operational errors.**

Perspective taking and shared mental models may show up as **stronger team performance and team problem-solving outcomes.**

Increased psychological safety may show up as **higher creative output, commercial sales, employee retention, or engagement scores.**

Strategic questioning and active listening may show up as **shorter sales cycles, a reduction in costly decision reversals, or an increase in win rates.**